Delaware Opportunities Inc.
Child Care Resource and Referral Services

Helps connect child care providers, families, employers, community, business and local government. A variety of supports are available to help families make informed decisions about available child care services and to increase the supply and the quality of care. Delaware Opportunities was awarded $111,689.00 from the New York State Office of Children and Family Services to provide CCR&R services for the period July 1, 2018 – June 30, 2019. Financial information about the total agency budget, individual programs and projects is available on the Delaware Opportunities website.

http://delawareopportunities.org/audit-reportfunding-sources

The Delaware Opportunities Child Care Resource and Referral program:

- assists families by providing a highly visible, centralized source of information for child care consumers;
- identifies sources of financial aid to help families pay for their child care choices;
- improves the quality of available services by providing a broad range of support services to providers, including training, technical assistance and publicity;
- expands the supply of child care by recruiting, assisting and training new providers;
- educates parents about what constitutes quality child care and how to evaluate their child care arrangements on an ongoing basis;
- supports and informs employers, parents, providers and the Delaware County community through collection, analysis and sharing of data, and by highlighting state and federal policy changes and messaging

Our Accomplishments during the contract period:

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<th>One on one parenting education was given to 155 families with 247 children searching for quality child care</th>
<th>Over 1500 units of technical assistance were given to child care providers, parents, and community members</th>
<th>71 families with 123 children received assistance with their child care costs</th>
<th>7 training sessions were conducted to support early learning professionals attended by 28 individual child care providers</th>
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<td>5 hours of individual enhanced technical assistance was given to 2 child care programs to improve quality of care</td>
<td>21 family based child care providers participated in the Child and Adult Care Food Program promoting health and will being of the children in their care</td>
<td>Enrolled, maintained and approved 57 legally exempt child care providers caring for children of families receiving subsidized care</td>
<td>272 Parents/caregivers with 423 children attended parent education events including the Delaware Opportunities 11th annual Children's Festival</td>
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Cannon Free Library, Delhi NY
Offers ongoing educational and learning activities for children and adults  Website:  http://libraries.4cls.org/delhi/

Cornell Cooperative Extension of Delaware County
Offers a variety of ongoing nutrition/parenting education workshops for parents and technical assistance and training for child care providers
Website:  https://ccedelaware.org

Delaware County Public Health
Offers a variety of health services to families
Website:  http://delawarecountypublichealth.com/

Delaware County Department of Social Services
Provides economic assistance and opportunities as well as social services support to families and individuals
Website:  http://www.co.delaware.ny.us/departments/dss/assistanceProg.html

Delaware Opportunities Head Start
Provides a comprehensive program to meet children’s emotional, social, health, nutritional and psychological needs and to prepare the children for a successful transition to the public school
Website:  http://delawareopportunities.org/HeadStart.htm

Delaware Opportunities Healthy Families
The program initiates services with families who are either expecting a child or has a child under three months old
Website:  http://delawareopportunities.org/content/healthy-families

Early Care and Learning Council
Promoting equitable access to excellent early care and learning for NY children and families
Website:  http://www.earlycareandlearning.org/

Hancock Community Children’s Center
Free drop in center to learn and play for parents and caregivers and their children 0-3, resources, clothing, and monthly programs.
Website:  http://www.hancockeducationfoundation.com

Louise Adelia Read Memorial Library, Hancock NY
Offers ongoing educational and learning activities for children and adults  Website:  https://libraries.4cls.org/hancock/

The Family Service Association
Offers no cost workshops and other supports to all area parents, families and caregivers
Website:  http://fsaoneontany.org/

Mothers and Babies Perinatal Network
Offers education, assistance and resources to mothers and babies
Website:  https://mothersandbabies.org/

NYS Office of Children and Family Services
Provides funding and support for CCR&R services and many other programs for families and children
Website:  http://ocfs.ny.gov/main

NYS Regional Infant/Toddler Technical Assistance Center
Brightside Up
Offers assistance to families and technical assistance and training to child care providers
Website:  https://www.brightsideup.org/
Research Foundation of The State University of New York University at Albany
CCR&R staff trainers facilitate web conferences to child care providers at Delaware Opportunities Inc.
Website: http://ecetp.pdp.albany.edu/

Sidney Memorial Public Library, Sidney NY Website: http://www.sidneylibrary.org/
Offers ongoing educational and learning activities for children and adults

The Family Resource Network
Offers a variety of one time parenting workshops and trainings to parents of children with special needs
Website: http://www.familyrn.org/

William B. Ogden Free Library, Walton NY Website: https://libraries.4cls.org/walton/
Offers ongoing educational and learning activities for children and adults

Child Care Resource and Referral Staff Directory

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<tr>
<th>Name</th>
<th>Title</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Janelle Montgomery</td>
<td>Child and Family Development Director</td>
<td>607-746-1621</td>
</tr>
<tr>
<td>Judy Velten</td>
<td>Child and Family Development Coordinator</td>
<td>607-746-1620 ex. 635</td>
</tr>
<tr>
<td>Shirley Foreman</td>
<td>Senior Day Care Specialist</td>
<td>607-746-1620 ex. 622</td>
</tr>
<tr>
<td>Leslie Caskey</td>
<td>Day Care Specialist</td>
<td>607-746-1620 ex. 625</td>
</tr>
<tr>
<td>Laurie Kenny-Dolezel</td>
<td>Day Care Specialist</td>
<td>607-746-1620 ex. 624</td>
</tr>
<tr>
<td>Susan Whitney</td>
<td>Day Care Specialist</td>
<td>607-746-1620 ex. 623</td>
</tr>
<tr>
<td>Lisa Calaci</td>
<td>Child and Family Development Assistant</td>
<td>607-746-1620 ex. 620</td>
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Advo <br> <br> Advocacy Making a Difference for Children

What is advocacy? Families, organizations or volunteers working on behalf of the rights and interests of others, such as, high quality, affordable child care for all children.

Who can advocate? Anyone can advocate! Advocates exist in schools, child care facilities, communities, and home environments.

What do advocates do? Advocates typically represent or give voice to an individual or group whose concerns and interests are not being heard. For example, an advocate may seek to ensure that children have access to positive influences or services, which will benefit their lives such as education and childcare. Advocacy also happens at the policy level and aims at changing the policies of governments. These advocates do lobbying, policy research, file lawsuits, and engage in other types of policy change techniques.

What do people advocate for? Some of the current issues on the table for child care include:

- Supporting working families by advocating for additional money for child care subsidies
- Support funding for Child Care Resource and Referral Services
- Support public funding for afterschool programs
- Support funding to increase the quality in child care programs
- Support funding for QUALITYstarsNY http://qualitystarsny.org/
Where can you find more information about advocacy?

Delaware Opportunities Inc.  Child Care Resource and Referral
Phone 607-746-1620  Toll free: (877) 746-2279  Fax: 607-746-1605
E-mail: daycare@delop.org
Website: http://www.delawareopportunities.org/public-policy
http://www.delawareopportunities.org/representatives

Visit the Child Care Aware® of America’s Legislative Action Center to learn about Child Care Aware® of America’s campaigns to strengthen the quality of child care, join their Action Network or email your elected officials.
Visit: http://usa.childcareaware.org/advocacy-public-policy/

NY Education and Action Center!

What will you find in the action center?
- Tools to help you contact your legislators
- Fact sheets about early care and learning in NYS
- Information about getting involved in advocacy
- Ways to increase parent engagement
- And more!

Visit the NY Education and Action Center: http://cqrcengage.com/earlylearningpolicygroup/NY

Visit Winning Beginning NY to sign up to receive action alerts and become an E-advocate (emailing a pre-written letter to your elected officials).
Visit: http://winningbeginningny.org/